

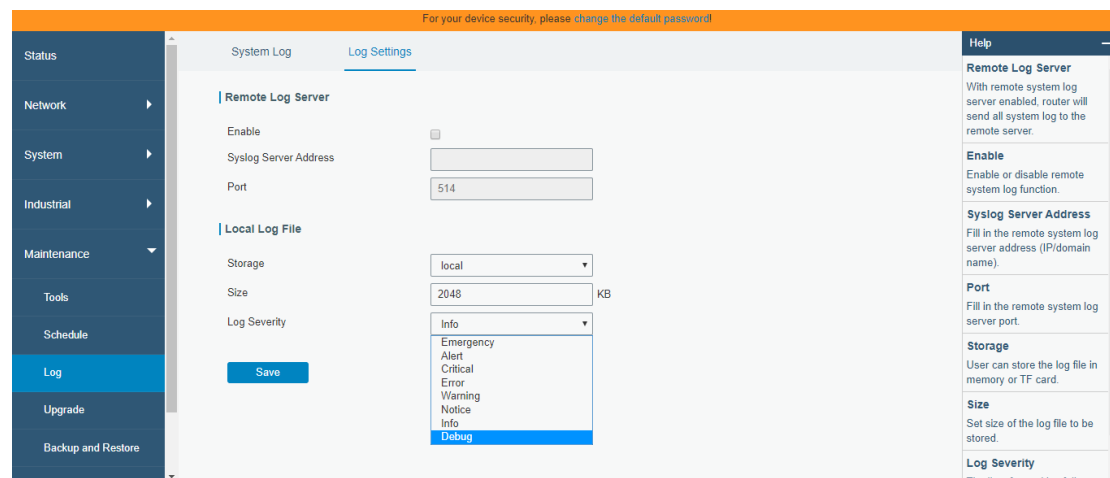
Enable Logs iSite Router

SCENARIO INTRODUCTION

You have already inserted the SIM card and still failed to dial up and connect.

1. Set "Log Severity" as "Debug", click "Save" and "Apply".
2. Reboot your device and check if the configuration/antenna installation is correct.
3. If you still cannot dial up nor connect, download the log file. The log file should be named as "[device model]-[download date]-[download time]-[device firmware version]-system_log.tar".

Step 1: Navigate to “Maintenance/Log/Log Settings”, change the “Log Severity” to “Debug”, and click Save and Apply.



Step 2: Reboot the device. Check if the configuration and/or antenna installation that are related to the problem/error are correct. Take some time to reproduce the bug/error, take note on the operations.

Step 3: After making sure the situation happens again, please navigate to “System Log” and click “Download” button to download the log.

